



ASIAN HEALTH SERVICES

HEALTH CARE FOR ALL. ADVOCACY FOR THE UNDERSERVED.



Annual Report

YEARS

2024

OUR MISSION

In 2024, we celebrated the big

50

Asian Health Services, founded in 1974, provides medical, dental, and behavioral health services to more than 50,000 patients. Our approach to well-being focuses on “whole patient health.” We go beyond our clinic walls and invest in our community’s overall health. We know that income, housing, and environmental struggles lie at the heart of poor health. That’s why we also address food insecurity, youth leadership, and culturally competent care while working towards supporting safer streets and vibrant communities.

“

AS WE LOOK TO THE NEXT 50 YEARS, WE REMAIN STEADFAST IN OUR MISSION TO EXPAND ACCESS TO PATIENT-CENTERED CARE WHILE ADVOCATING FOR THE NEEDS OF OUR COMMUNITY.

DEAR FRIENDS,

As we celebrate and reflect on 50 years of Asian Health Services, I am filled with deep gratitude and awe at all that we've accomplished together. What began in 1974 as a small, volunteer-run clinic in Oakland Chinatown has grown into a nationally recognized model of care, now serving over 50,000 patients across 14 clinic sites.

Over the past five decades, our communities have become more dynamic, our cultures more vibrant, and our health needs more complex. In response, AHS has continuously evolved to meet the moment—expanding services, launching impactful community programs and opening new clinics rooted in community driven solutions to ensure no one is left behind.

Today, AHS is recognized as one of the nation's top health centers for exceptional care. We've been honored with the highest national designation as an Advocacy Center of Excellence and received federal awards for Addressing Social Risk Factors, Health Center Quality Leader, and Advancing Health Information Technology for Quality.

We have launched our first dental clinic in San Leandro which will serve 8,000 patients. This clinic continues our innovative approach to integrate mental health and diabetes screenings into routine dental care.

We continued to break down barriers to care through innovative, community-based solutions,

including our Community Healing Unit which supports victims of violence with counseling and holistic healing, and the expansion of our Remote Patient Monitoring program. Through this program 500 of our most chronically ill patients lowered their risk of heart attacks and heart disease.

None of this would have been possible without the shared vision and collective power of our staff, supporters, and partners. As we look to the next 50 years, we remain steadfast in our mission to expand access to patient-centered care while advocating for the needs of our community.

Thank you for being a vital part of AHS' 50-year journey. By advancing wellness and empowering our patients, we are building healthier, stronger communities—together.



A handwritten signature in black ink that reads "Julia Liou". The signature is fluid and cursive, written over a light grey background.

Julia Liou, MPH
Chief Executive Officer
Asian Health Services

OUR VALUES

Five decades of commitment to our values



Quality Care

Providing team-based, patient-focused medical, dental and behavioral care, we work in partnership with our patients and families to ensure they live full, healthy lives.



Dedicated Team

Our team-based care achieves a high level of trust that surpasses a typical health care setting. We understand the multi-faceted communities that we serve and treat each patient with compassion and respect.



Whole Patient Focus

Our focus goes beyond treating our patients' symptoms. We take a holistic and whole person approach. Our services and programs are designed to value and address what makes each patient's unique needs, beliefs, and values.



Community Impact

We go beyond our clinic walls and invest in our community's overall health. We know that income, housing, and environmental struggles lie at the heart of poor health. That's why we also address food insecurity, youth leadership, and culturally competent care while working towards supporting safer streets and vibrant communities.

50

Honoring the Champions of Asian Health Services

Recognizing the Outstanding Contributions of
Visionaries Transforming Asian Health Services Over
the Past 50 Years

We proudly celebrate the extraordinary achievements of the 50th Anniversary Asian Health Services Champion honorees. These remarkable individuals have demonstrated unparalleled dedication and innovation in advancing health and wellness within our communities.

Through their tireless efforts, they have transformed lives, bridged gaps in health care, and inspired us all with their commitment to fostering a healthier, more equitable future. Join us as we honor their incredible contributions and celebrate their profound impact on Asian Health Services. Learn more about their work in the limited edition commemorative booklet, *50 Years, 50 Champions, One Community*.



TOM BATES



DR. SUE CHAN



SERENA CHEN



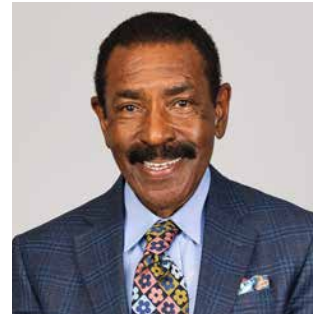
CHENMING & MARGARET HU



ROB BONTA



JEFF CABALLERO



KEITH CARSON



CARL CHAN



CHARLES & GRACE CHANG



DR. KIMBERLY CHANG



HENRY & CONNIE CHANG



WESLEY & LILLY CHEE



DR. ARTHUR CHEN

“

AHS IS MAKING POSITIVE IMPACTS on so many Asian families who can count on AHS’s services and facilities to bring hopes and smiles to their lives. AHS’ mission and track record have drawn my family to do our part to contribute to your meaningful causes.

Karen Kam



DAVID CHIU



LISA HASEGAWA



SHERRY HIROTA



MIKE HONDA



DEANNA JANG

“

AHS IS A CHAMPION FOR EQUAL ACCESS and health care as a right. That mission is what drew me to AHS. The possibility of working for that mission and in a team setting without hierarchy. I’m just very happy to have been able to grow and develop and spend my whole adult life here at AHS with a team of folks who are like mindedly committed to healthcare as a right, and have been so gratified that with this team that we have grown and developed and seen our way to be a champion for our community and for all communities, not just the Asian community.

Dr. Sue Chan
First AHS Provider



VICTOR JIN & DIANNE RICHMOND



KAREN & MAGGIE KAM
Maggie Kam not pictured



ROSALINE KIANG



KATHY KO CHIN



DR. HUONG LE



BARBARA LEE



DR. GEORGE LEE



JENNIFER LEE



TERI LEE



YUI HAY LEE



ROD LEW



JULIA LIOU



LAURIN MAYENO



SUSAN MURANISHI



DR. LAWRENCE NG



THOA NGUYEN



NINEZ PONCE

“

THROUGH THICK AND THIN, from a handful of staff to now 500 strong, AHS remains that anchor, or as our community has named it, our “Lion’s Head.” Because so many depend on AHS for their care, and for uplifting their voices. I am pleased to see all the energetic young people working, volunteering, and interning at AHS. That inspires such hope for our community’s sustainable future.

Carl Chan

“

AT THE HEART OF AHS’ JOURNEY IS A COMMITMENT to nurturing lifelong leaders, forging national, state, & local alliances, and mobilizing communities towards a healthier future. Through AHS’ relentless focus on serving the vulnerable, they have become a national beacon of hope and resilience.

Jeff Caballero



DR. THU QUACH



YVETTE RADFORD



SARA YING ROUNSAVILLE



RALPH SILBER



DR. KYU RHEE



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DONG SUH



DON TAMAKI



PHIL TING



RAY TONG



ANH TRAN



DAVID TU



DR. WINSTON WONG



ALAN YEE



DR. STEPHEN YEE



HELEN ZIA



The 50th Champions shared memories of serving the AHS community. Read them in their own words online at

[ASIANHEALTHSERVICES.ORG/AHS50](https://asianhealthservices.org/AHS50)



A look back at our fifty years

1976

AHS hosts its first general membership meeting, bringing together AHS patients to understand the community's needs.

1986

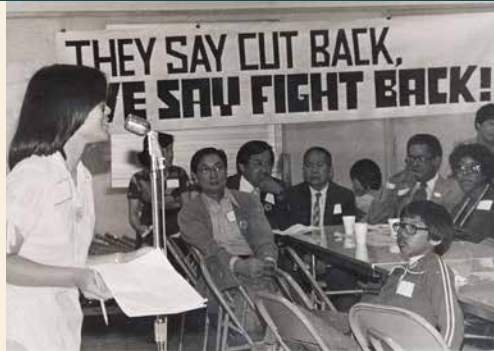
AHS helps establish the Asian and Pacific Islander American Health Forum.

1990

AHS organizes first-of-its-kind public hearing on health issues affecting California's API population.

1974

Founded by Bay Area student activists, AHS begins as a one-room clinic in Oakland Chinatown on Harrison Street staffed by mostly volunteers. The center provides more than 1,500 medical visits in its first year.



1978

AHS organizes patients and other community organizations to protest human service funding cuts resulting from Proposition 13.

2003

“How can you have good health when you don’t have good teeth?” This question asked by a patient at an annual general meeting set in motion the campaign to create AHS’ first dental clinic which opened in 2003.



2017

AHS opens the Harry & Jeanette Weinberg Dental and Wellness Clinic—California’s first dental clinic with integrated behavioral health services and 4 specialties.

2023

Amidst the dual pandemics of COVID-19 and violence and hate against AAPI communities, AHS establishes the Community Healing Unit.



2014

AHS opens the Rolland and Kathryn Lowe Medical Center, a state-of-the art 15,000 square foot facility in Chinatown.

2024

AHS celebrates 50 years of providing health care for all and advocating for the the most vulnerable in our communities.

1996

The Asian Medical Center at 818 Webster Street opens in Oakland Chinatown.



OUR PATIENTS

Meet our community



2024

28,771
unique patients served

45%
Adult Patients

37%
Elderly Patients

18%
Pediatric Patients

92%
on MediCal, Medi-Medi, or are uninsured



146,403

patient visits in 2024



14

languages

LANGUAGES, CULTURAL
COMPETENCY AND
ACCESS ARE KEY TO
HIGH QUALITY CARE

70%

earn less than 200% of federal
poverty line

PATIENTS BY RACE

90%

● Asian

5%

● Unreported

2%

● Black/African
American

1%

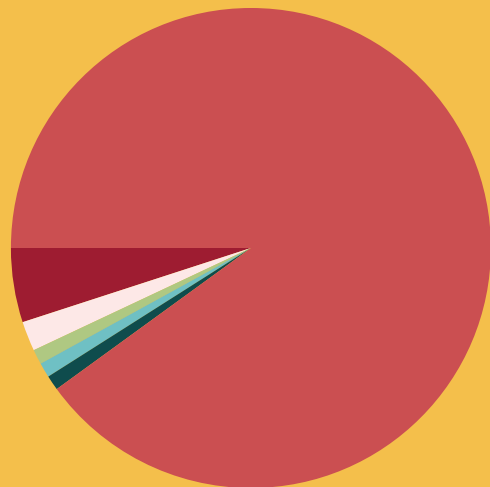
● More than one race

1%

● Hispanic/Latino

1%

● White



Generational Health

The Story of a Family's Lifelong Relationship with Asian Health Services

Haiyan Wu, AHS patient and member of AHS Patient Leadership Council, shares how Asian Health Services has been a key part of her family's health and wellness journey.

I immigrated to the United States in 1991, and I received my first medical care at Asian Health Services. Since then, four generations of immigrants in my family have received medical care at AHS, which makes it convenient for all of us to see a doctor.

My mother is old and frail and sees an AHS doctor monthly. One time my mother suddenly

fainted and was taken to AHS immediately. AHS staff saw that my mother was in a serious condition and transferred her to the hospital to save her life.

My grandson also receives medical treatment at AHS. AHS doctors and nurses do a great job making children feel comfortable using caring and loving methods to reduce children's fear of medical procedures. The staff deserves our praise for being enthusiastic and responsible in their work. AHS, thank you for giving me good health!

Haiyan Wu
AHS Patient and
Patient Leadership Council member

Patient-centered

- 24-hour Patient Call-In Access
- Adult Care
- Campus-based Dental Care at the College of Alameda
- Case Management & Community Services Referrals
- Dental Care
- Digital Radiology
- Endodontics
- Geriatric Care
- Health Coaches
- HIV/AIDS Testing & Counseling
- Integrated Behavioral Healthcare
- Labor Coach Program
- Minor Outpatient Procedures
- Nutrition Counseling
- Oral Surgery
- Pediatric Care
- Pediatrics
- Perinatal Care & Counseling
- Periodontics
- Remote Patient Monitoring
- School-based Dental and Medical Clinic at Oakland High School
- School-based Dental Clinic at Franklin Elementary and Lincoln Elementary School
- Selected In-Patient Care
- Selected Specialty Care
- Specialized Mental Healthcare
- Teen Clinic

PROGRAMS

Beyond the clinic walls

ADVOCACY

Advocating for the needs of our patients at local, state, and national levels.

AHS YOUTH PROGRAM

Provides health education, leadership training and counseling, and also links youth to mental health services.

BANTEAY SREI

Promotes education, community, and leadership for young women to prevent and minimize the impact of commercial sexual exploitation of children and trafficking.

BRIDGING GENERATION

Summer program that promotes intergenerational connections by reconnecting high school youth with their historical and cultural roots.

COMMUNITY HEALING UNIT

Provides culturally and linguistically appropriate trauma-informed care to individuals and families impacted by hate, crime, and community violence.

COMMUNITY BUILDING

Building alliances across communities to promote belonging, inclusion, and crosscultural learning.

HONEYCOMB HIDEOUT 510

De-stigmatize HIV prevention and care within Alameda County and encourage people of color within Oakland and the rest of Alameda County, to practice health care by offering inclusivity in education, resources, treatment, and care.

LANGUAGE & CULTURAL ACCESS PROGRAM (LCAP) INTERPRETING & TRANSLATION SERVICES

Provides translations of multilingual services.



MONTHLY FOOD DISTRIBUTIONS

In collaboration with Alameda County Community Food Bank, AHS provides culturally relevant fresh produce, essential goods, and important resources to community members.

PATIENT LEADERSHIP COUNCILS

Leadership program that empowers patients to advocate for the health of the community with education and community service projects.

PRACTICE & COMMUNITY-BASED RESEARCH & EVALUATION

Conducts community-based research that informs patient care, advocacy efforts, and policies.

REACH SUMMER INTERNSHIP

Provides college students an opportunity to receive in-depth learning and experience with the most vulnerable Asian American communities.

REMOTE PATIENT MONITORING

Launched in 2021, the Remote Patient Monitoring (RPM) program supports patients with chronic conditions by allowing providers to remotely monitor them while they remain safely at home.

STRENGTHENING PARTNERSHIPS

Uplifting patient and community voices through coalition-building and statewide convenings.

WORKFORCE PIPELINE

Mental Health Academy and Dental Residency to build community-minded health care providers and leaders.

AWARDS & HONORS

Nationally recognized for quality care



Caring for our communities

SUPPORT SERVICES

Clinical and Behavioral Health Screenings
General Patient Membership Meetings
Care Coordination
Case Management
Health Access/Insurance Enrollment Assistance including Medi-Cal, Covered California, and HealthPac
Group Visits & Workshops
Patient Navigation
Social Work Services
Substance Use Disorder Support
Trauma Informed Care and Counseling
Remote Patient Monitoring Care and Coordination

HEALTH EDUCATION

Civic Engagement
Commercial Sexual Exploitation of Children (CSEC) Education Prevention and Support
Diabetes Self-Management
Digital Literacy Workshops
Emergency Preparedness
Family Planning Workshops
Food Pantry / Food Distribution
Geriatric Health
HIV/AIDS Prevention & Education
Nutrition Workshops
Parenting Workshops
Perinatal Workshops
Social Determinants of Health Education
Tobacco Cessation & Prevention

SUPPORTERS

Thank you for your support

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 Asian Pacific Fund
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 AT&T
 Bank of America Foundation
 Bay Area Community Health
 Bella Vista Foundation
 California Department of Healthcare Access and Information

California Department of Public Health
 California Department of Social Services
 California Health Care Foundation
 California Office of Community Partnerships and Strategic Communications
 California Office of Emergency Services
 California Wellness Foundation
 CDC Foundation
 Center for Disease Analysis Foundation
 Commonwealth Fund
 Crankstart Foundation
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FINANCIALS

FY 2024 in numbers

REVENUE AND OTHER SUPPORT	FY 2024	FY 2023	FY 2022
Program Income	50,642,115	45,412,055	46,822,608
Grants and Contributions	44,340,301	29,159,722	25,501,149
Interest & Dividend Income	7,432,493	2,167,483	-389,916
Other Income	4,159,635	6,043,787	16,510,348
Total Revenue	106,574,544	82,783,047	88,444,189

EXPENDITURE	FY 2024	FY 2023	FY 2022
Primary Care Services	38,123,863	34,969,395	34,146,612
Dental Services	7,648,472	7,000,748	6,455,809
Other Program Services	36,873,040	24,773,319	20,328,321
General and Administrative	10,930,281	9,197,848	8,092,954
Total Expenditures	93,575,656	75,941,310	69,023,696

CHANGE IN NET ASSETS	FY 2024	FY 2023	FY 2022
Net Assets, beginning of year	121,264,508	114,422,771	95,002,278
New Assets, end of year	134,268,346	121,264,508	114,422,771
Change in Net Assets	13,003,838	6,841,737	19,420,493

BALANCE SHEET DATA	FY 2024	FY 2023	FY 2022
Current Assets	60,151,618	63,347,448	94,676,950
Non-current Assets	100,077,433	76,917,644	29,267,954
Total Assets	160,229,051	140,265,092	123,944,904
Current Liabilities	20,270,867	11,738,393	9,288,950
Long-term Obligations	5,689,838	7,262,191	233,183
Net Assets	134,268,346	121,264,508	114,422,771
Total Liabilities and Net Assets	160,229,051	140,265,092	123,944,904





Honor Our Elders with Your Generosity

\$10 MILLION CAPITAL CAMPAIGN

SpringLight Wellness Center Opening 2026/2027

Asian Health Services is building a Program of All-Inclusive Care for the Elderly (PACE) to bring life-changing, culturally competent, in-language care to low-income seniors—supporting them as they age safely and with dignity, right in their communities.

YOUR GIFT MAKES POSSIBLE

- Comprehensive medical, dental, and mental health care
- A dedicated care team supporting each participant and their families
- Transportation, meals, and social activities
- Physical & Occupational Therapy
- Food and medicine deliveries



Learn more and view naming opportunities at
WWW.ASIANHEALTHSERVICES.ORG/SAN-LEANDRO-CAPITAL/PACE



Join the AHS Legacy Circle and Change Lives

Your Legacy Gift to Asian Health Services, through a will or estate plan, empowers our patients and communities to reach their highest health potential for generations to come. A planned gift reflects your life and values.

By pledging a planned gift, you will be a lifelong member of the Asian Health Services Legacy Circle.

Thank you for considering Asian Health Services in your planned giving.



Learn more at
WWW.ASIANHEALTHSERVICES.ORG/LEGACY

For more information, contact
GIVE@AHSCHC.ORG or 510-735-3100

WAYS TO GIVE

Help support our mission

PLANNED & LEGACY GIVING

Make a legacy gift by including AHS in your will, living trust, life insurance policy, or other estate planning options.

A legacy gift may offer you significant tax benefits. We recommend you seek the advice of qualified estate planning professionals to best achieve your charitable giving goals as well as to fully realize potential tax benefits.

STOCK GIFTS

Make a gift of stock or securities to AHS.

To the extent permitted by law, you will be able to deduct the current fair market value of your stock gift, regardless of your cost basis.

MATCHING GIFTS

Did you know that your employer may have a charitable matching gift program? Under such programs, your employer will match your gift to AHS!

Contact your employer's Human Resources department for more information.

Donate Online

[ASIANHEALTHSERVICES.ORG/DONATE](https://asianhealthservices.org/donate)



Donate By Mail

Visit

[ASIANHEALTHSERVICES.ORG/DONATE](https://asianhealthservices.org/donate)

to print, complete, and mail the Donation Form to:

Asian Health Services
c/o Development Department
101 8th Street, Suite 100
Oakland, CA 94607

Questions?

Contact

GIVE@AHSCHC.ORG

Asian Health Services is a tax-exempt non-profit 501(c)(3) organization. Our federal tax identification number is 94-2235908. Your gift is tax deductible to the extent permitted by law.

Come by for a visit

AHS ADMINISTRATIVE HQ

101 8th Street, Suite 100 Oakland, CA 94607
(510) 735-3100

SPECIALTY MENTAL HEALTH

310 8th Street, Suite 210, Oakland, CA 94607

LINCOLN ELEMENTARY, SCHOOL-BASED CLINIC

225 11th Street, Oakland, CA 94607

FRANKLIN ELEMENTARY, SCHOOL-BASED CLINIC

915 Foothill Blvd, Oakland, CA 94606

WILDCATS CLINIC, OAKLAND HIGH

1023 MacArthur Boulevard, Oakland, CA 94610

**ASIAN HEALTH SERVICES SAN LEANDRO DENTAL, WELLNESS,
AND TEACHING CENTER**

770 E 14th St, San Leandro, CA 94577

COLLEGE OF ALAMEDA DENTAL CLINIC

555 Ralph Appezato Memorial Parkway,
Building A-218, Alameda, CA 94501

HARRY & JEANETTE WEINBERG DENTAL CLINIC

190 11th Street, Oakland, CA 94607

MAIN DENTAL CLINIC

345 9th Street, Suite 302, Oakland, CA 94607

ARC CLINIC - URGENT CARE

817 Harrison Street, Oakland, CA 94607

ASIAN HEALTH SERVICES – PEDIATRICS SAN LEANDRO

101 Callan Avenue, Suite 105, San Leandro, CA
94577

FRANK KIANG MEDICAL CENTER

250 East 18th Street, 2nd Floor, Oakland, CA
94606

ROLLAND & KATHRYN LOWE MEDICAL CENTER

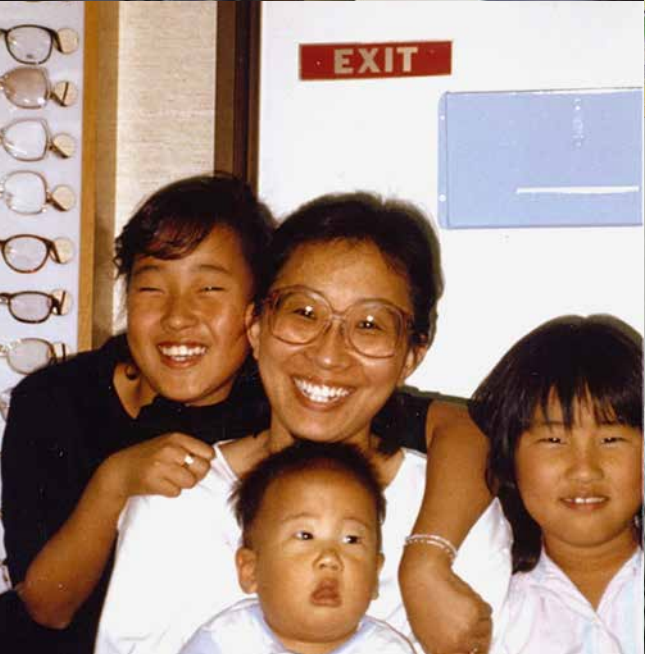
835 Webster Street, Oakland, CA 94607

CHENMING & MARGARET HU MEDICAL CENTER

818 Webster Street, Oakland, CA 9460

TEEN CLINIC

817 Harrison Street, Oakland, CA 94607



ASIAN HEALTH SERVICES
HEALTH CARE FOR ALL. ADVOCACY FOR THE UNDERSERVED.