

Asian Health Services | FACT SHEET 2021

Healthcare for All. Advocacy for the Underserved.



Asian Health Services (AHS) is a community health center that provides medical, dental and behavioral health services in 14 different languages to medically-underserved families throughout Alameda County and surrounding communities. As a nationally recognized community health center model, AHS stands at the forefront of quality and innovation. We address the unique cultural beliefs, language needs, attitudes and values of our patients. We provide healthcare for all and advocacy for the underserved.

OVERVIEW

- ❖ Founded in 1974 and headquartered in Oakland, California
- ❖ Internal Medicine, Geriatrics, Family and Pediatrics with specialties in Dermatology, Gynecology, Psychiatry, Substance Use Disorder, and HIV
- ❖ Team-based patient care with over 50 medical providers, along with patient navigators, on-site interpreters, health coaches, perinatal counseling and labor coaches.
- ❖ Most comprehensive dental services with 28 providers, including four specialists in endodontics, periodontics, oral surgery and pediatrics
- ❖ Integrated health, counseling, education and advocacy programs and services

WHO WE SERVE

- ❖ 50,000 patients served a year
- ❖ 142,000 patient visits a year
- ❖ 95% live at or below 200% of the federal poverty level
- ❖ 22% are pediatric patients
- ❖ 22% are geriatric patients

COMMUNITY PROGRAMS

- ❖ Banteay Srei
- ❖ California Healthy Nail Salon Collaborative
- ❖ Community Liaison Unit (CLU)
- ❖ HIV/AIDS
- ❖ Patient Leadership Councils
- ❖ Youth Program at The Spot

HIGHLIGHTS & AWARDS

- ❖ 2021 Health Resource and Services Administration (HRSA) **National Quality Leader**. Recognized in the top 3% of over 1400 health centers.
- ❖ 2020 Health Resource and Services Administration (HRSA) **Diabetes Prevention and Management Leader**. Recognized in the top 1% of over 1400 health centers.
- ❖ 2021 COVID-19 Data Report Awardee. Federally recognized as a health center that supported efficient and timely data reporting during COVID.
- ❖ 2021 COVID-19 Vaccination Awardee. Federally recognized as a health center that administered vaccines to the majority of its patient population.
- ❖ Only community dental clinic in California with integrated behavioral screening and four specialties.

ENGLISH & 14 LANGUAGES PROVIDED

Korean	ASL
Lao	Burmese
Mandarin	Cantonese
French	Mien
Karen	Mongolian
Karenni	Tagalog
Khmer	Vietnamese

CLINICS

- ❖ Chenming & Margaret Hu Medical Center
- ❖ Rolland & Kathryn Lowe Medical Center
- ❖ Frank Kiang Medical Center
- ❖ Asian Health Services – Pediatrics San Leandro
- ❖ Asian Resource Center – Urgent Care Clinic
- ❖ AHS Dental Clinic
- ❖ Specialty Mental Health
- ❖ Weinberg Dental Clinic

School-based Clinics

- ❖ Wildcats Medical & Dental Clinic, Oakland High School
- ❖ Franklin Elementary Dental
- ❖ Lincoln Elementary Dental

MEDIA/COMMUNICATIONS CONTACT

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MISSION

Our mission is to serve and advocate for the medically underserved, including the immigrant and refugee Asian community, and to ensure equal access to health care services regardless of income, insurance status, language or culture.



ASIAN HEALTH SERVICES

HEALTH CARE FOR ALL. ADVOCACY FOR THE UNDERSERVED.

COVID-19 Response

Opened First Multilingual and Multicultural COVID-19 Testing Site

in Alameda County. Provided COVID testing services in 10 Asian languages.

Conducted >58,000 COVID tests

through three main COVID community testing sites

Assembled AAPI contact tracing team for 8 languages and provided assistance to nearly 4,500 COVID cases and their contacts

in partnership with Alameda County. Connected people to housing, food assistance, financial assistance, safety kits and more.

Administered >30,000 vaccinations

at our clinic sites in Chinatown as well as pop-up clinics in local parks, schools, and community centers.

Provided nearly 100 booster shots

mainly to limited English proficient patients and community members.

Anti-Asian Hate Response

Launched a new Community Healing Unit

to provide trauma-informed care (mental health counseling, wellness support, case management services) for community members who have been affected by anti-Asian hate and community violence.

Initiated the Asian and African American racial trauma project

to promote cross-dialogue and bridge building with key stakeholders and community members to examine the underpinnings of racism, and develop the tools to equip mental health professionals and community health workers to address racial hate and racism.

Creating narrative shifts anchored in community data

to inform policies and advance a community response

Incoming Leadership

Effective January 2022, Sherry Hirota, CEO, is retiring as CEO. Julia Liou has been appointed as incoming Chief Executive Officer, and Thu Quach has been appointed as incoming President of Asian Health Services. Ms. Hirota will continue on with Asian Health Services as Founding Executive.